

Operationalising Trust: The AI Trust Standard & Label with the VCIO framework

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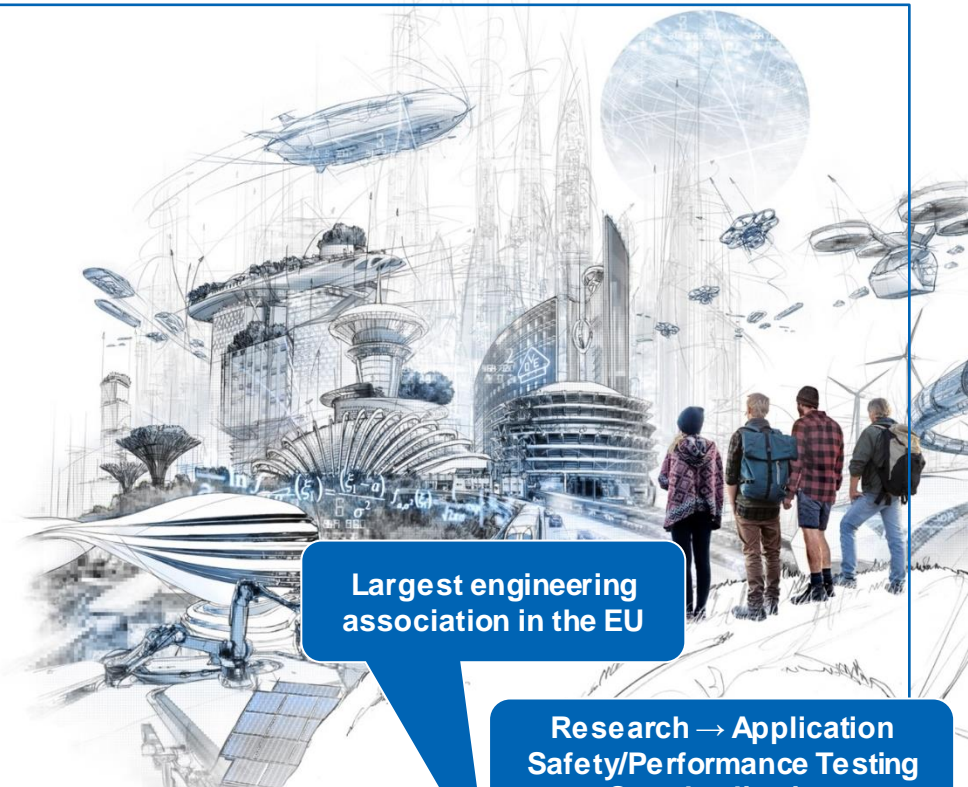
Chair CEN-CENELEC JTC 21

Co-Chair OECD ONE.AI WG Risk & Accountability

UNESCO Expert Group on AI Ethics

HLRS Summer School

2023-07-26



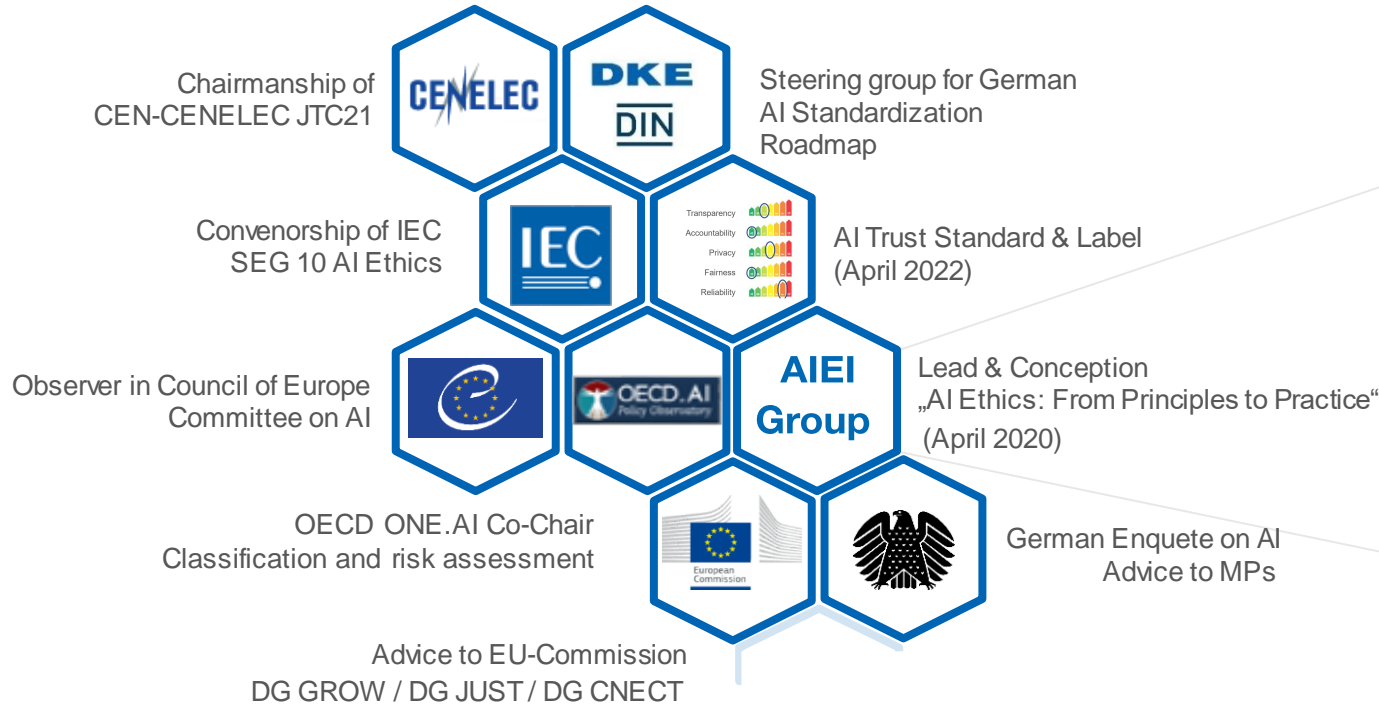
Largest engineering
association in the EU

Research → Application
Safety/Performance Testing
Standardisation

Est. **1893**

VDE

VDE and AI Ethics



The big challenge

Operationalise AI Ethics with an approach ...

- ... that is viable for
industry,
regulators and
consumers / citizens
- ... and that makes ethics measurable and enforceable

Why standardisation is the right approach

Standardisation =

- 1. Building consensus among all relevant stakeholders**
- 2. Formulating this consensus
in a concrete, specific, practically useful way**

How to handle AI Ethics through standardisation

consensus unlikely

Explicit ethical rules

(e.g. „Child more important than old person“, „100 severely injured better than 1 dead“)

viable, flexible and strong

Standardised description of ethical aspects of systems

(e.g. „Privacy A, Transparency D, Fairness B“)

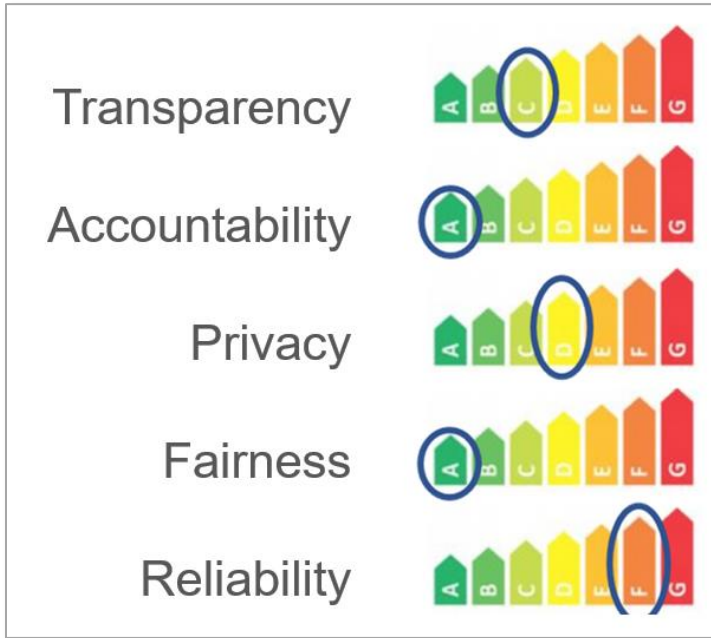


viable but limited on its own

Only processes and structures for decisions about ethics

(e.g. ethics boards in companies)

Approach: A standardised „label“ / „short datasheet“ that can be attached to AI products



Standard:
describes the metric
for quantifying
characteristics

Label:
communicates the
adherence to the
standard in a concise
way

European and international standardization



CEN-CENELEC Focus Group for Artificial Intelligence



Roadmap report
October 2020

- IEC SEG 10 Ethics in autonomous and artificial intelligence applications



Final report July 2021



AI Ethics Impact Group
www.ai-ethics-impact.org

Bertelsmann Stiftung

EBERHARD KARLS
UNIVERSITÄT
TÜBINGEN

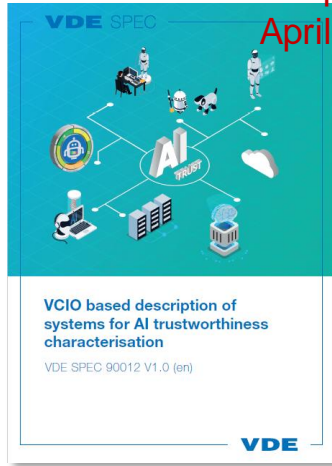


INTERNATIONAL CENTER FOR
ETHICS IN THE SCIENCES AND
HUMANITIES (IZEW)



Comprehensive consortial standard 2021/22

Version 1 published in
April 2022



Describes the characteristics of an AI product with regards to:

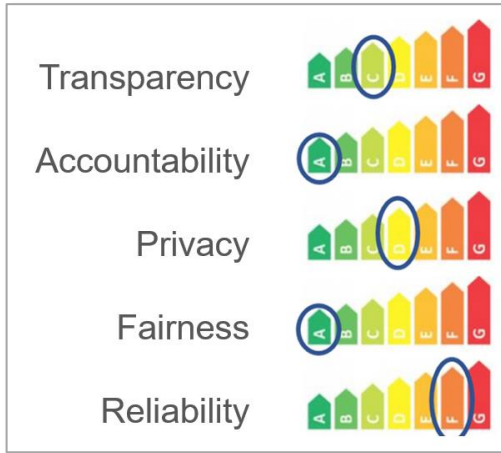
Transparency – Accountability – Privacy – Fairness – Reliability



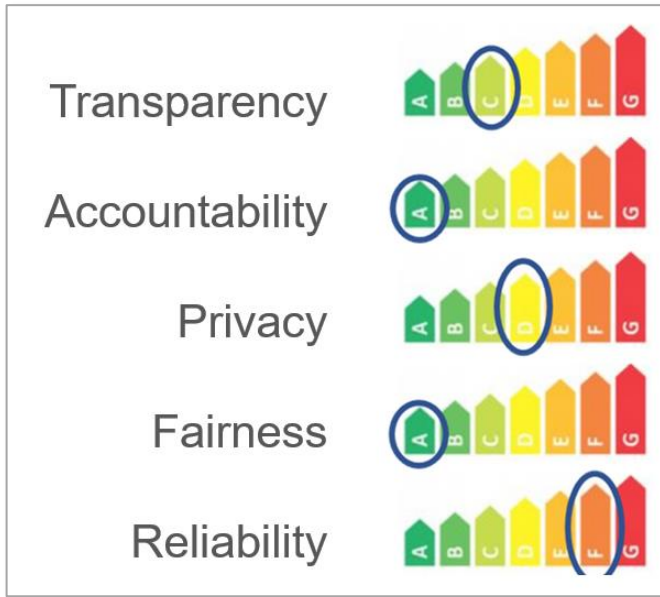
Digital Trust Forum



Approach: A standardised „label“ / „short datasheet“ that can be attached to AI products



- ✓ provides **positive differentiation** in the marketplace
- ✓ ensures **fair competition**
- ✓ promotes consistency with **organisational and societal values**
- ✓ facilitates **compliance** with regulation
- ✓ supports policymakers in **minimising red tape**

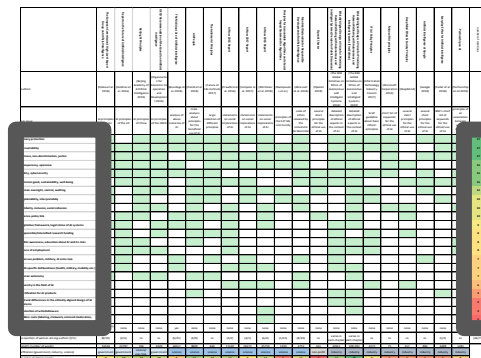


Questions:

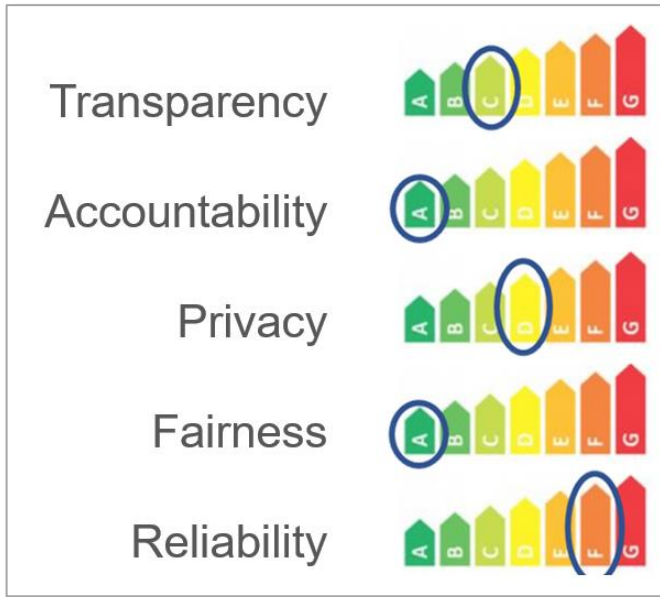
1. Which categories do we include?
2. ...
3. ...

Meta analysis of position papers on AI ethics principles

privacy protection	17
accountability	17
fairness, non-discrimination, justice	17
transparency, openness	15
safety, cybersecurity	15
common good, sustainability, well-being	15
human oversight, control, auditing	12
explainability, interpretability	10
solidarity, inclusion, social cohesion	10
science-policy link	10
legislative framework, legal status of AI systems	9
responsible/intensified research funding	8
public awareness, education about AI and its risks	8
future of employment	8
dual-use problem, military, AI arms race	7
field-specific deliberations (health, military, mobility etc.)	7
human autonomy	7
diversity in the field of AI	6
certification for AI products	4
cultural differences in the ethically aligned design of AI systems	2
protection of whistleblowers	2
hidden costs (labeling, clickwork, content moderation, energy, resources)	1



- transparency
- justice
- accountability
- privacy
- reliability/safety
- environmental sustainability



Questions:

1. Which categories do we include?
2. How can we measure transparency, accountability, etc.?
3. ...



T1. Disclosure of origin of data sets

T1.1
Is the origin of the data documented?

Yes, comprehensive logging of all training and operating data, version control of data sets etc.

Yes, logging and version control through an intermediary (e.g. data supplier)

No logging. Data used is not controlled or documented in any way

T1.2
Is it for each individual use plausible, which data is being used?

Yes, the use of data and the individual application are intelligible

Yes, it is intelligible on an abstract, not case specific level, which data is being used

No, but a summary on the data usage is available

No

T1.3
Are the characteristics of the training data set documented and disclosed? Are the data sheets to the data sets comprehensive?

Yes and the data sheets are comprehensive

Yes, but the data sheet contains few or missing information

No

T2. Accessibility

T2.1
Are the modes of interpretability oriented toward the needs of the target groups and developed with them?

Yes

Yes, but without participation of the target groups

Yes, but only toward one target group

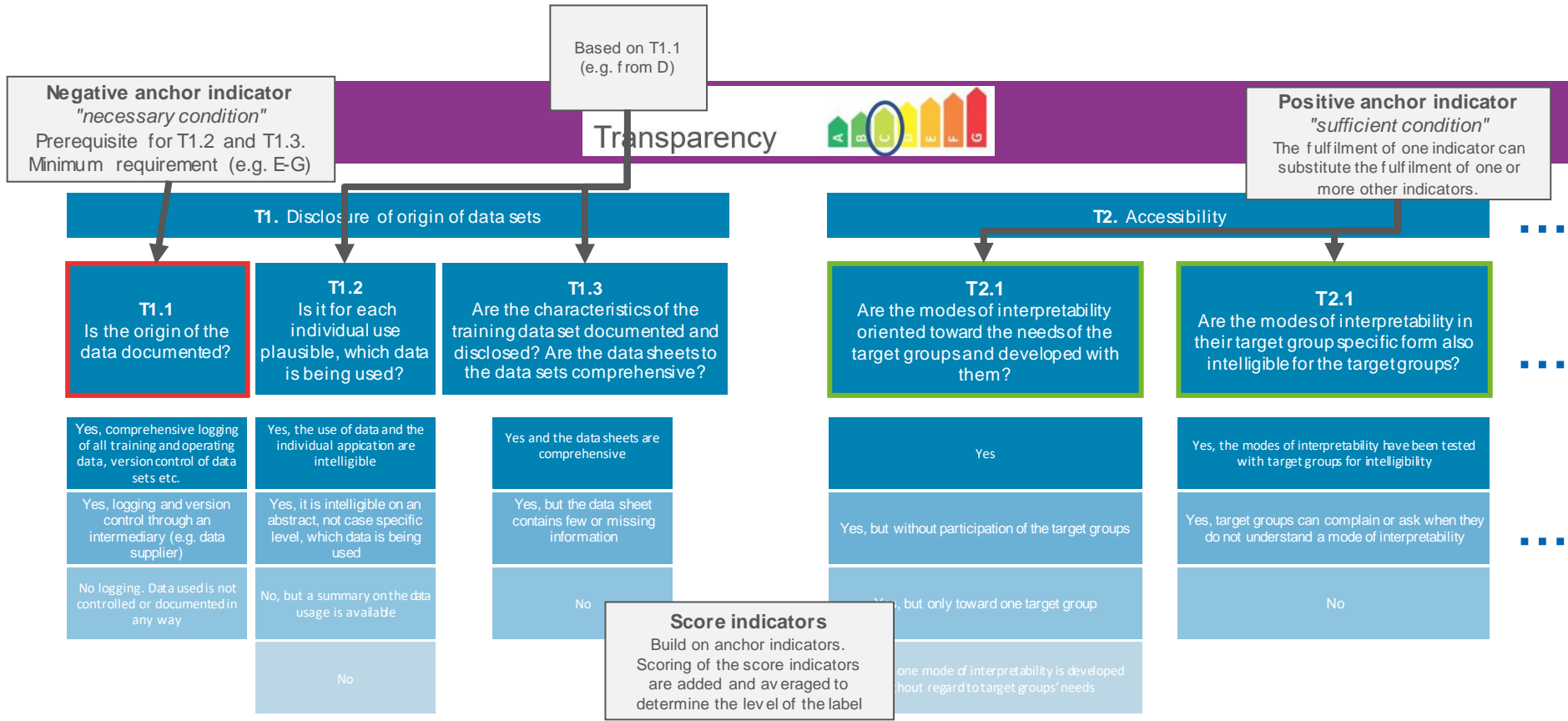
No, only one mode of interpretability is developed without regard to target groups' needs

T2.1
Are the modes of interpretability in their target group specific form also intelligible for the target groups?

Yes, the modes of interpretability have been tested with target groups for intelligibility

Yes, target groups can complain or ask when they do not understand a mode of interpretability

No



TRANSPARENCY

T1

Documentation of data sets

T1.1 - Is the data's origin documented?

T1.2 - Are the characteristics of data sets analyzed and documented?

T2

Documentation about the AI systems operation

T2.1 - Are the characteristics of the AI system(s) documented?

T2.2 - Are the characteristics of the AI application documented?

T3

Intelligibility

T3.1 - Have the most intelligible AI models/ systems been selected that can fulfil the application purpose?

T3.2 - What degree of explainability including a regarding documentation is provided?

T3.3 - Are the explanations of the AI system/application outcome designed in a way that adequately informs the affected persons?

T3.4 - Is the interface of the AI system/application designed in a way that adequately informs the user groups about the outcomes and mechanisms?

T4

Accessibility (outside of relevant authorities)

T4.1 - Who has access to the AI system and the AI application?

T4.2 - Who has access to the datasets?

T4.3 - Who has access to the documentation regarding the AI system/application and its data?

T4.4 - Who can see which data attributes (including pre-processing) were used as an input for the AI system/application to generate its output?

PRIVACY

P1

Process for processing of data

P1.1- Does the organization comply to the GDPR?

P2

Protection of personal data (AI related)

P2.1- Which grade of anonymity has the used data?

P2.2 - Is it assured that no personal data can be extracted from the AI System?

P2.3 - What measures have been taken, to prevent attacks on the AI system and application with the aim to inferred data/information?

P3

Consent-Process, information and influence for users and affected

P3.1 - Is the privacy impact assessment presented in the consent process?

P3.2 - Is the privacy impact assessment accessible for affected Persons?

P3.3 - Can affected persons review and rectify data concerning them?

P3.4 - Design of the consent-process

ACCOUNTABILITY

A1

Processes in life cycle to ensure accountability

A1.1 - How detailed is the process of data collection and management logged/recorded and how easily can relevant stakeholders access it?

A1.2 - Are the development and training process logged/recorded?

A1.3 - Is the traceability of the system-composition (including soft- and hardware-composition and components) guaranteed?

A1.4 - Are systems with a learning component monitored in their interaction with their environment throughout the runtime?

A2

Corporate/institutional liability (retrospective)

A2.1 - Is there a defined channel for giving feedback and obtain information about system characteristics?

A2.2 - How "easy" is the access to the feedback channels?

A3

Responsible Human Oversight

Human in Command (Control):

A3.1 - Is the user expertise needed to judge the results of the AI system to avoid overconfidence defined?"

A3.2 - Which effort is needed to understand and interact with the AI system? (depending on the application context)

Human in the Loop:

A3.3 - Which measures are taken to ensure that the AI system does not affect human autonomy by interfering with the operator's decision-making process in an unintended way?"

A3.4 - Is the human takeover of the system designed so that the user understands the current state of the system and can therefore take over quickly?"

Human on the Loop:

A3.6 - Does the system makes the decision parameters transparent and allows post-hoc changes?"

FAIRNESS

F1

Assuring fairness during development

F1.1 - Are all entities impacted and/or influenced by the system considered?

F1.2 - Are target groups defined?

F1.3 - Are there marginalised entities within the target group and does risk arise for them being marginalised?

F1.4 - Is there a commitment to a fairness definition that considers F1.2 and F1.3.?

F1.5 - Are metrics to track/evaluate fairness with respect to F1.2 and F1.4 in place?

F1.7 - Has the data been analysed for potential harmful, unintended biases with regard to F1.4 and F1.5?

F1.8 - Have trade-offs between fairness and other objectives been identified, assessed and justified?

F2

Working and supply chain conditions

F2.1 - Are the working conditions of external persons involved in the labelling process evaluated?"

F2.2 - Is the supply chain monitored to evaluate working conditions and to prevent human rights violation and child labour?

F3

Ecological sustain development

F3.1 - Are data centres or servers, which are used for developing, supplied with renewable energy?

F3.2 - Is a report available detailing of energy consumption during training of the AI system?

F3.3 - How is the disposal of electronic waste processed?

RELIABILITY

R1

Robustness & reliability qua design

R1.1 - Is the operational design domain of the AI system/application clearly defined and documented?

R1.2 - Was ensured, that the quality and quantity of the data fit to the intended purpose and Operational Design Domain?

R1.3 - Was the quality of the development of the AI systems ensured?

R1.4 - Is the system robust against varying environments (i.e. distribution shift) and outliers?

R1.5 - Are all possible risks assessed and the harms the system could have classified (e.g. life and health, violation of rights etc.)?

R1.6 - Are measures in place to ensure the integrity, robustness and overall security of the AI system/application against potential attacks over its life cycle?

R1.7 - Did you inform end-users of the duration of security coverage and updates? What length is the expected timeframe within which you provide security updates for the AI system?

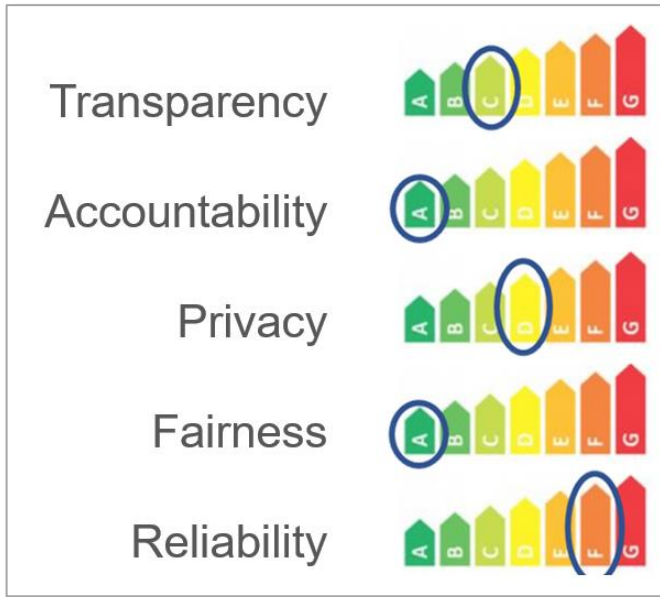
R1.8 - Are technical documentations documented, including standards, that need to be applied by the AI system/application?

R2

Robustness & reliability in operation

R2.1 - Is the applied AI lifecycle management robust to changes in the operational domain?

R2.2 - Is a failure mitigation strategy for the AI-based system in place?



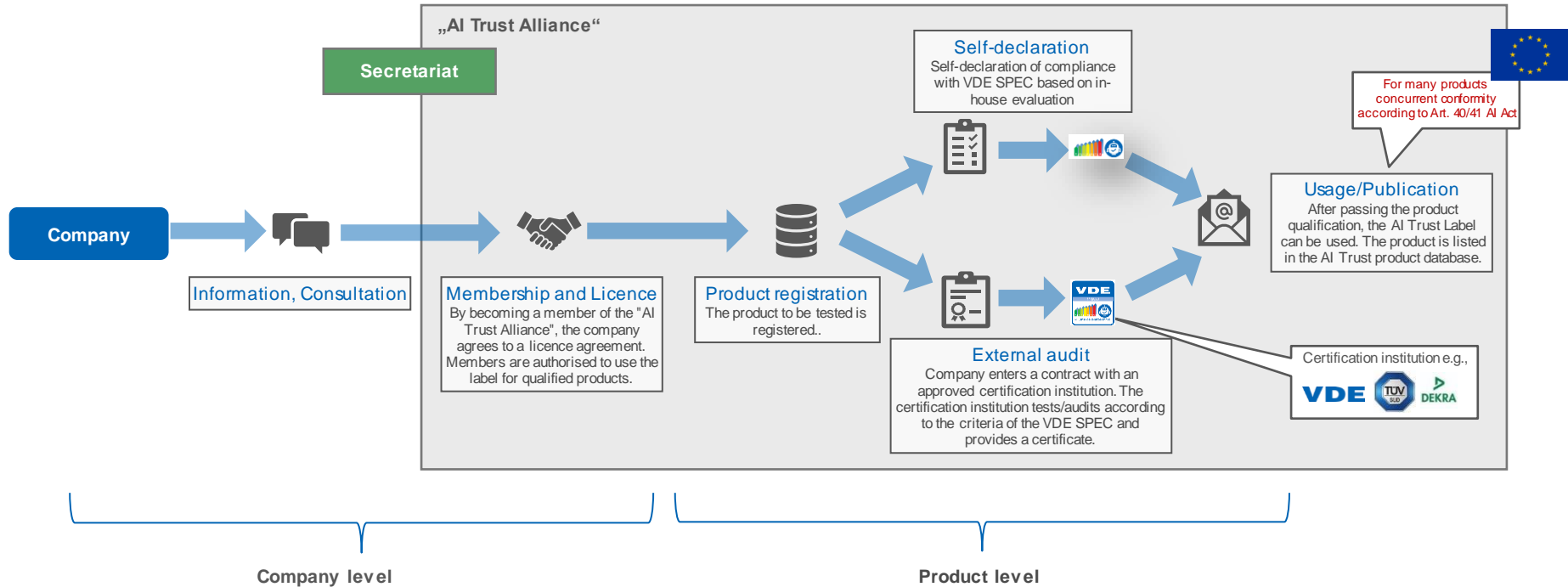
Questions:

1. Which categories do we include?
2. How can we measure transparency, accountability, etc.?
3. What levels are acceptable in a given application?

... this is a political decision, taken differently in every jurisdiction



AI Trust Standard & Label from a company perspective



Towards a European+ approach



Combining complementary work metrics – tools – governance

Cooperation Germany/France announced October 2022,

further consolidation ongoing
⇒ **AI Trust Alliance**

For measuring product characteristics - STANDARDS -
For communicating product characteristics - LABEL(S) -
For proving that standards are followed and labels are justified - CERTIFICATION / AUDITING -
For implementing the label and achieving good ratings - TOOLS / AUTOMATION -

Input
↔
Interoperability



AI Trust Alliance (under construction)

adi

AIQ

ALLAI.

Atos



 **BOSCH**



 **Hugging Face**



Inria

L'ORÉAL
PARIS



NAVAL
GROUP



POSITIVE AI

SIEMENS

sopra  steria



VDE

